



Office of Human Resources
City of Springfield, Illinois

Misty Buscher, Mayor
Debbie Thompson, Interim Director

CITY OF SPRINGFIELD
is seeking applicants for

TECHNICAL SUPPORT MANAGER

The Office of Public Utilities, Information Systems Division is seeking an individual to, under general direction, manage day-to-day activities of the technical support team consisting of Tier I and Tier II technicians. This individual will provide hands-on technical support, establish and maintain procedures, quality assurance and train technicians. This position requires knowledge, skill and mental development equivalent to the completion of four years of college with courses in computer science, two years experience with Tier I or Tier II technical support, three years experience with PC hardware and Microsoft operating systems and various software products, or any equivalent combination of related training and experience. A valid Class D driver's license is also required. Must furnish information for and pass the required criminal background investigation, sign a confidentiality statement and provide proof of insurance on a bi-annual basis. **Current employees (where applicable) and persons hired or rehired after 1-1-17 shall maintain their bona fide residence within the corporate limits of the City of Springfield during all periods of service. Newly hired or rehired employees have 12 months from date of hire to establish city residency.**

MINIMUM STARTING SALARY: \$5,465.30 MONTHLY

Salary commensurate with qualifications and experience

Apply to:

<http://www.springfield.il.us>

FINAL DATE TO APPLY: JUNE 18, 2023 AT 11:00 P.M. CST

OPEN TO ALL APPLICANTS

IF ASSISTANCE IN APPLYING IS REQUIRED,
PLEASE NOTIFY THE OFFICE OF HUMAN RESOURCES

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER M-F-D-V 5/31/2023